



City of Westminster



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

## WCC & RBKC Health & Wellbeing Board

<b>Date:</b>	25/01/24
<b>Classification:</b>	<b>General Release</b>
<b>Title:</b>	Annual Report 2022 – 2023
<b>Report of:</b>	Safeguarding Adults Executive Board
<b>Wards Involved:</b>	All
<b>Report Author and Contact Details:</b>	Louise Butler Head of Safeguarding ,Quality Assurance and Engagement <a href="mailto:lbutler@westminster.gov.uk">lbutler@westminster.gov.uk</a>  Trish McMahon, Business Manager, Safeguarding Adults Executive Board <a href="mailto:Patricia.mcmahon@rkc.gov.uk">Patricia.mcmahon@rkc.gov.uk</a>

### 1. Executive Summary

- This is the 2022/23 Annual Report of the Safeguarding Adult Executive Board (SAEB). The multi-agency Board provides leadership of adult safeguarding across the Bi- borough. The purpose of the Board is to ensure that member agencies work together, and independently, to secure the safety of residents who are at most at risk of harm from others, or through self-neglect. The responsibilities of the SAEB are detailed in Schedule 2 of the Care Act 2014<sup>1</sup>, and include the requirement to report on how members are progressing the SAEB's strategic priorities. These

---

<sup>1</sup> <http://www.legislation.gov.uk/ukpga/2014/23/schedule/2/enacted>

priorities are informed by the learning from Safeguarding Enquiries (Section 42), and Safeguarding Adults Reviews (Section 44) of deaths and serious harm.

- The report seeks to show how the SAEB and member agencies have addressed these priorities during 2022/23 and provides an overview of the work of the Board and its subgroups. The focus this year has been about learning from how the pandemic has affected our safeguarding work and what we have done about this.
- The report is for residents and professionals. Its purpose is to comply with statutory duty to publish yearly a report which includes business plan for the year and any Safeguarding Adult reviews. It showcases work of the SAEB for the year in 4 chapters:

- 1 **Communities Keeping themselves Safe:** The SAEB continue to build community resilience and Safeguarding prosperity within our communities. This year we have continued to address barriers in raising safeguarding awareness, creating an inclusive and diverse safeguarding culture with 'seldom heard from' community groups and with the support of our Safeguarding Ambassadors who are passionate about preventing abuse and neglect.
- 2 **Quality Assurance:** The SAEB continue to seek assurance of the effectiveness of safeguarding activity and that safeguarding practice is continuously improving and enhancing the quality of life for adults with care and support needs and that safeguarding arrangements work effectively through a range of quality assurance mechanisms and use of multi-agency safeguarding data.
- 3 **Making Safeguarding Personal** is threaded throughout our strategy and all our activities and events. We listen and collaborate with service users by experience to ensure the voices of our communities are heard and that adults are being supported and encouraged to make their own decisions on how to keep themselves safe. This section shares the regional comparator data from the last 4 years across the Bi-Borough and London to highlight trends in our successes and to view gaps where improvements are required.
- 4 **Listening Leading and Learning:** As a partnership we have continued to look at information about local safeguarding activity to inform our priorities. We consider recommendations and lessons learned from both national and local Safeguarding Adult Reviews to understand what needs to change.

### **Highlights:**

**Page 3:** Hassnaa opens up the report with her experience of being part of the Moroccan community in RBKC and raising awareness of Hate Crime.

**Pages 16 – 19:** Making our Vision a reality - shares highlights and outputs from our Annual Audit and Community Engagement Development Day.

**Pages 20 – 21** lists our Key Achievements throughout 2022 - 2023

**Pages 22 – 31:** In this section of the report our Safeguarding Ambassadors share their Community Engagement Prevention Agenda and how we have continued to support residents to stay safe despite challenges that have followed the Pandemic and the Cost-of-Living Crisis. Highlights include Mariya’s report, Fire Safety and Safeguarding and Muhammeds Story which continues the theme of Equality, Diversity, and Inclusion within a Safeguarding context .

### **Communities Keeping Themselves Safe**

**On pages 32 – 37** Ritu and Phayza’s reports provide an overview of the success of our Staying Safe Project: which is in its second year and has used train the trainer model in the language of the community choice to explore: barriers to raising safeguarding concerns , what safety means within a cultural context and how to know where to go for help.

**Pages 38 – 49** In this section of the report our Community Engagement Group Members share local updates in relation to our safeguarding partnership priorities and includes an overview of local events and campaigns for 2022 – 2023.

**Pages 50 – 57 – Making Safeguarding Personal:** This section demonstrates how we have been improving our outcomes for Safeguarding enquires and now have some of the best results across London being consistently above the London Average for a number of years. It also highlights priority areas which are included in our business plan for 2023 – 2024.

**Pages 58 – 65 Quality Assurance** – This section provides an understanding where our referrals come from and the abuse types and includes an overview of:

- The SAEB ‘best practice partnership guidance on how to make a good quality referral
- NHS North West London: Annual Health checks for people with a disability
- Safeguarding Training: NWL Integrated Care Board
- Application of the Mental Capacity Act

**Pages 66 – 79** This final section of the report demonstrates the ways in which professionals and agencies across the Bi-borough have worked together to embed national and local learning, highlighting key learning and extensive work that has taken place across the partnership throughout 2022/23 in response to reviews. With the launch of Joan’s Legacy’ video in November 2022 the Board is at the forefront of shaping safeguarding learning that includes the voice of the person.

Highlights the successful launch of our SAEB Learning Programme and SAR Champions Network which are supporting embedding the learning from Safeguarding Adults Reviews and we are able to evidence how local reviews are supporting changes to practice and continue to influence and encourage a culture of continuous reflection, learning and improvements across our safeguarding systems.

Our Strategic Plan 2022-2025 which sets out how the Board will work towards achieving its ambitions for safeguarding adults in the Bi-Borough and ends with an important message from Rose Hayles, Local Account Group Member and Safeguarding Ambassador “If it just doesn’t feel right, Tell Someone”.

## **Key Matters for the Board**

- 2.1 The Health and Wellbeing Board (HWB) is requested to consider the Annual Report 2022/23 of the Safeguarding Adults Executive Board (SAEB), with particular regard to the arrangements that have been put in place to meet the requirements of the Care Act 2014, from 1<sup>st</sup> April 2015

### **3. Background**

- 3.1 In January 2015, the Protocol to set out governance arrangements between the Health and Wellbeing Boards and the Safeguarding Adults Executive Board (SAEB) was agreed.

- 3.2 The anticipated benefits of this protocol were:

- a) *Ensuring safeguarding is “everyone’s business” and is reflected in the adult social care, health and public health agenda;*
- b) *Any safeguarding issues, or opportunities for the HWB to use its strategic influence over commissioning, are communicated to the HWB by the SAEB;*
- c) *Equally, if the HWBB have concerns about safeguarding issues affecting health outcomes, these are effectively communicated back to the SAEB for consideration;*
- d) *Cross-Board partnership working embeds safeguarding across the health and wellbeing sector*

### **4. Need**

- 4.1 The Safeguarding Adults Reviews section of the report highlights the ways in which professionals and agencies across the Bi-borough have worked together to embed national and local learning, highlighting key learning and extensive work that has taken place across the partnership throughout 2022/2023 in response to reviews. This demonstrates how much can be achieved by working together to tackle issues that may make communities unhealthy or unsafe. The SAEB actively promotes a learning culture and members are transparent, engaged, and accountable to one another, leading to better outcomes for people in need of care and support.

### **5. Recommendations**

- 5.1 It is recommended that the Board accept the 2022/23 Annual Report of the SAEB, and in particular notes and lends support to the strategic priorities that are informing the work of the SAEB during 2022 - 25. (See pages 80 - 82). See [attached link Annual Report 2022/23 - Safeguarding Adults Executive Board \(saeb.org.uk\)](https://www.saeb.org.uk)

### **6. Background papers:**

- 6.1 Protocol to set out governance arrangements between the Health and Wellbeing Boards and the Safeguarding Adults Board 14 January 2015